

ORIGINAL

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FILED IN THE  
UNITED STATES DISTRICT COURT  
DISTRICT OF HAWAII

JUN 22 2007

at 10 o'clock and 45 min. A.M. J  
SUE BEITIA, CLERK

Attorney for Plaintiff

IN THE UNITED STATES DISTRICT COURT

FOR THE DISTRICT OF HAWAII

LISA HATZENBUHLER,  
Plaintiff,

vs.

GC SERVICES LIMITED PARTNERSHIP)  
Defendant.

CIVIL NO. CV 07-00343 DAE BMK

COMPLAINT; EXHIBITS "A - C";  
SUMMONS

COMPLAINT

COMES NOW Plaintiff, by and through her undersigned  
attorney and alleges as follows:

INTRODUCTION

1. This Complaint is filed and these proceedings are  
instituted under the "Fair Debt Collection Practices Act" 15 U.S.C.  
Section 1692, et seq., to recover actual and statutory damages,  
reasonable attorney's fees and costs of suit by reason of the  
Defendant's violations of that Act. Plaintiff seeks actual and  
statutory damages arising out of Defendant's misrepresentations and  
failure to make required disclosures in the collection of an  
alleged debt.

### JURISDICTION

2. The jurisdiction of this Court is invoked pursuant to 15 U.S.C.A. Section 1692k(d) and 28 U.S.C.A. Section 1337. The supplemental jurisdiction of this Court is invoked over Count II of the Complaint, which arises under Chapters 443B and 480 of the Hawaii Revised Statutes.

### PARTIES

3. Plaintiff is a natural person and is a resident of the State of Hawaii.

4. Defendant is a corporation doing business in the State of Hawaii as a collection agency and debt collector, and is subject to the jurisdiction of this Court.

### FACTS

5. Within the year prior to the filing of this action, Defendant has been attempting on behalf of a third party to collect an alleged debt from Plaintiff.

6. On February 8, 2007 Defendant contacted Plaintiff by telephone and demanded payment of an alleged debt.

7. On that same date, Defendant contacted a neighbor of Plaintiff stating that she was calling from San Diego about an account, gave the neighbor her name and telephone number and requested that the neighbor ask Plaintiff to call her.

8. On or about February 9, 2007, Defendant sent its first letter to Plaintiff. A true copy of that letter is attached hereto as Exhibit "A".

9. On February 19, 2007, Defendant's counsel sent a letter to Defendant requesting verification of the debt. A true copy of that letter is attached hereto as Exhibit "B".

10. Defendant never sent the requested verification, but did continue to attempt collection from Plaintiff.

11. On February 28, 2007, Defendant again called Plaintiff, demanded payment and stated that Defendant could take Plaintiff's assets.

12. On April 27, 2007, Defendant sent another letter to Plaintiff. A true copy of that letter is attached hereto as Exhibit "C".

13. The underlying debt was incurred primarily for personal, family, or household purposes.

#### COUNT I

14. Plaintiff realleges and incorporates paragraphs 1 through 13 of this Complaint.

15. Defendant has violated the Fair Debt Collection Practices Act in the following ways:

(a) Defendant has used false, deceptive and misleading misrepresentations in connection with the collection of the above claim in violation of 15 U.S.C. §1692e.

(b) Defendant has used unfair means to collect and to attempt to collect the above claim in violation of 15 U.S.C. §1692f.

(c) Defendant has not sent to Plaintiff the proper notices and/or verifications required by the Act in violation of 15 U.S.C. §1692g.

(d) Defendant has violated 15 U.S.C. §1692c.

COUNT II

16. Plaintiff realleges and incorporates paragraphs 1 through 15 of this Complaint.

17. Defendant has violated Chapters 443B and 480 of the Hawaii Revised Statutes as alleged above.

18. Defendant's violations of HRS Chapter 443B and of the Fair Debt Collection Practices Act constitute unfair and deceptive acts or practices in violation of H.R.S. Chapter 480.

19. Defendant's contacts, demands and disclosures in connection with the above-described collection were immoral, unethical, oppressive, unscrupulous, and substantially injurious to Plaintiff as a consumer, and were unfair and deceptive, in violation of H.R.S. Chapter 480. The acts and representations of Defendant described herein had the capacity of deceive Plaintiff.

20. Plaintiff has suffered injury to her property in an amount to be proved at trial, by reason of Defendant's violations.

WHEREFORE, Plaintiff prays that the Court:

AS TO COUNT I

1. Award Plaintiff her actual damages as will be proved.
2. Award Plaintiff statutory damages of \$1000.00.

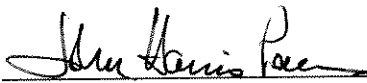
AS TO COUNT II

3. Award Plaintiff damages in the amount of three times the injury to her property, but not less than \$1000.00.

AS TO ALL COUNTS

4. Award Plaintiff reasonable attorneys' fees and costs.
5. Award Plaintiff other appropriate relief.

DATED: Honolulu, Hawaii, June 22, 2007.

  
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JOHN HARRIS PAER  
Attorney for Plaintiff